STRATEGIC PLAN JUNE 2012 - 2013

Vision Statement
Mission Statement
Future Vision Scenario
Summary of identified Goals for 2012

SAN FERNANDO VALLEY COMMUNITY MENTAL HEALTH CENTER, INC.

VISION STATEMENT

A "beacon of hope" having sufficient resources, skills, and community commitment to address the mental health needs of the residents of the San Fernando Valley. The Center is a highly respected and recognized community of trained professionals, offering "state of the art" services to assist consumers as they move their lives forward to greater independence and personal satisfaction.

SAN FERNANDO VALLEY COMMUNITY MENTAL HEALTH CENTER, INC.

MISSION STATEMENT

The San Fernando Valley Community Mental Health Center, Inc. founded in 1970, is a private, non-profit agency dedicated to improving the mental health of individuals and families within the community. Primary emphasis is placed on providing culturally sensitive and linguistically relevant services to children, adolescents and transitional age youth with serious emotional disorders, and services for adults and older adults with severe and persistent mental illness. The Center is committed to treating all consumers with dignity and enhancing their quality of life.

Through its programs and services, the San Fernando Valley Community Mental Health Center, Inc. strives to:

- 1) Facilitate and encourage the development of each consumer to his/her highest level of functioning and potential.
- 2) Provide effective, culturally sensitive and linguistically relevant therapeutic services based on each consumer's individualized needs, strengths and choices. Maximize the involvement of consumer and family members in planning, evaluation and implementation of services.

- 3) Provide a continuum of therapeutic programs that include appropriate alternatives to psychiatric hospitalization and effectively serve consumers in the least restrictive setting possible.
- 4) Provide early intervention programs that serve to prevent the onset of mental illness or the development of more serious mental illness.
- 5) Eliminate negative perceptions and increase awareness and understanding of mental illness.
- 6) To promote the highest level of social inclusion and community integration for all persons served.

SAN FERNANDO VALLEY COMMUNITY MENTAL HEALTH CENTER, INC.

FUTURE VISION SCENARIO

The ultimate goal of SFVCMHC Inc. is to help those individuals with mental health issues in our community to attain a productive and fulfilling life. The Center will continue to have a strong reputation for offering the highest quality community and family based mental health services for each age range. The programs are provided in attractive, well maintained, ADA compliant facilities. The programs are designed to improve the quality of life for the residents of the San Fernando Valley. Services include state of the art, evidence-based practices in mental health, day treatment, residential, educational, and vocational areas. In addition, the Center specializes in offering effective models of care which promote the reintegration and recovery of people with serious mental illness and provide prevention, early intervention, and treatment for children, adolescents, and young adults.

The Center also offers targeted programs, which serve the needs of veterans; people who are homeless with mental illness; homebound individuals; and consumers with co-occurring physical, mental health and substance use problems; and children and adolescents in DCFS or Probation. The Center staff mirror the ethnic/cultural population it serves; provide community based, multilingual, multicultural services; encourage consumer involvement in program design; train clinical interns from local universities; utilize a "paperless," state of the art electronic health records system, and co-locate and integrate their efforts with other physical health and substance use agencies.

Strategic Plan Goals:

- 1 Improve Board Performance
- 2 Ensure Financial Resources
- 3 Succession Plan for President/CEO and key management staff
- 4 Implement comprehensive Electronic Health Records (EHR)/Billing System
- 5 Develop Integrated Programs for mental illness, substance abuse, and physical care
- 6 Increase Consumer Involvement in Center policy Development and Operations